

JOB DESCRIPTION



Job Title:
GREAT STYLES CREW

Department: Operations
Location: Store

Level: 8
Volume: All Stores

PURPOSE: You are passionate about our great styles, famous brands, and amazing prices. Responsible for ensuring that all customers have a great experience in our stores through your friendly, helpful interactions with them and maintaining a neat, clean, and organized store. You are responsible for merchandising new product on the sales floor with guidance from the fashion coordinators and brand manager; ensures all marketing standards are met. You bring a positive, can-do attitude to work every day and are a valued team player. You ensure Gabe's is a great place to shop!

WORKING RELATIONSHIPS:
Report to the merchandise manager

FUNCTIONAL RESPONSIBILITIES

- ★ Places new merchandise to company communications under leadership of the brand manager
- ★ Remerchandise departments to store communications or because of sell through
- ★ Ensures the sales floor is full
- ★ Ensures the sales floor is neat, clean, organized, and safe for our customers and crew members
- ★ Focused on creating a great shopping experience for all customers-being friendly and helpful to each one; treats each customer and crew member with respect
- ★ Follows all company policies and procedures to ensure the safety of all customers and crew members Supports other areas or projects as needed or directed by the leadership team
- ★ Maintains an awareness of a safe work environment and supports a culture of integrity in the store
- ★ Communicates effectively with other crew members and the store management team
- ★ Demonstrates the ability to work without supervision and complete projects in a timely manner
- ★ Works with a sense of urgency and awareness of time

QUALIFICATIONS

- ★ Detail oriented and has an eye for merchandising
- ★ Demonstrate ability to prioritize and make decisions
- ★ Goal oriented
- ★ Thrives in a fast-paced environment, can react quickly
- ★ Understands the link between their role and the overall store performance and customer experience
- ★ Schedule flexibility to include nights, weekends and non-business hours
- ★ Able to stand for long periods of time and lift moderate weight (up to 50 lbs.)
- ★ Keeps customer in mind and is naturally drawn to assist customers
- ★ Ability to stand for long periods of time

ATTITUDES & TRAITS

- ★ You are happy
- ★ You are friendly and helpful to customers and crew members
- ★ You work with energy and urgency-showing you have a desire to perform
- ★ You want to be a part of a winning team
- ★ You take pride in yourself, your work, and the success of the team
- ★ You take initiative and solve problems quickly
- ★ Symbolize customer service
- ★ Exhibit professional behaviors
- ★ Sign with great strategic impact

PERFORMANCE MEASURES

- ★ Customer Experience Survey
- ★ Conversion
- ★ ATV
- ★ UPT